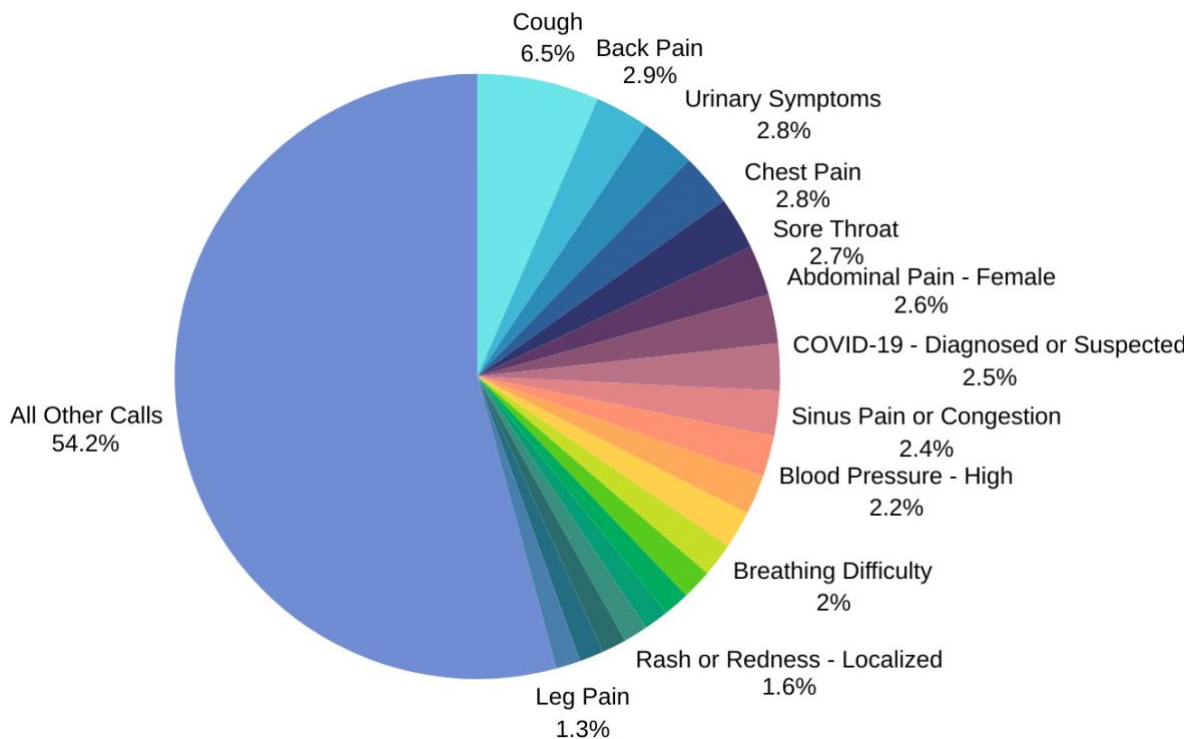# ClearTriage

2024 Top 20 Protocols - Office Hours Adult

These are the top 20 Office Hours Adult protocols used in ClearTriage in 2024. The percentage listed after each protocol reflects the percentage of the total number of Office Hours Adult calls that included that protocol.

1. Cough – 6.5%
2. Back Pain – 2.9%
3. Dizziness – 2.9%
4. Urinary Symptoms – 2.8%
5. Chest Pain – 2.8%
6. Sore Throat – 2.7%
7. Abdominal Pain – Female – 2.6%
8. COVID-19 – Diagnosed/Suspected – 2.5%
9. Sinus Pain or Congestion – 2.4%
10. Blood Pressure – High – 2.2%
11. Headache – 2.1%
12. Breathing Difficulty – 2%
13. Diarrhea – 1.8%
14. Rash or Redness – Localized – 1.6%
15. Leg Swelling and Edema – 1.4%
16. Medication Question Call – 1.3%
17. Earache – 1.3%
18. Urination Pain – Female – 1.3%
19. Common Cold - 1.3%
20. Leg Pain – 1.3%

Top 20 Protocols vs All Other Calls

Percentage of total Office Hours Adult calls using at least one of the top 20 protocols: 45.8%

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